



SPRING

**DUNDURN RURAL
WATER UTILITY**

PO Box 442
410 - 2nd Street
Dundurn SK S0K 1K0
Phone: 306-492-2566
Fax: 306-492-2564
Monday - Friday 8 a.m. - 4 p.m.

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DUNDURN RURAL WATER UTILITY

DRWU Annual General Meeting

All Subscribers are invited to the Annual General Meeting for Dundurn Rural Water Utility on **Wednesday, April 12th, 2017 at 7:00 p.m.** at the Dundurn Community Hall in Dundurn SK. Elections for 3 positions on the Board of Directors will take place at this time. There are **two (2) 2 year terms and one (1) one year term positions** available this year. **Please note that nominations from the floor will not be accepted.** All nomination papers must be received by the office no later than **3 p.m. on Wednesday, March 29, 2017.** Please contact our office or visit our website to receive nomination forms.



Emergency Talk Mail System

On January 3rd, 2017 Dundurn Rural Water initiated our Talk Mail System for a “real” water related emergency as SaskWater was completing a water pipeline repair on January 4th. We wanted to ensure that our subscribers filled their water tanks and to inform them to use minimal water. This was going to affect 340 subscribers. 65.4% of our DRWU Subscribers responded to the automated call. That left 34.6% of our subscribers for staff to contact.



DRWU has now started testing our Talk Mail System in order to better our subscriber’s response in the case of another “real” water related emergency. So far our test results are: Feb. 14th - 72.7% response, Feb 21st - 58.7% response and Feb 28th - 60% response. It is the hope of DRWU that our subscribers will take this test seriously. Please listen to the complete message. Press 3 to confirm, then state your name. If you have any questions or concerns, please call Barb at the office at 306-492-2566.

Thank You

The Dundurn Rural Water Utility gratefully acknowledges **Keith Thomson** for his dedication to the Board of Directors. Keith was a great asset to our Utility. We wish him well with his future endeavours.

Enjoy your retirement Keith !

eNotice Utility Bills

We are pleased to inform you that in 2016, the Utility save \$153.00 in postage alone (not including the cost of the actual bill and envelope not used) because of our Subscribers who signed up to receive their Utility Bill by eNotice. If you have not yet signed up and would like to do so, simply send an email to drwu@sasktel.net stating you would like your Utility Bill by eNotice or fill in the form on our web-site. If further information is required, please contact our office for assistance.

The Dundurn Rural Water Utility office will be closed on Good Friday, April 14th, Easter Monday, April 17th & Victoria Day on Monday, May 22nd.

BOARD OF

DIRECTORS

FRED BARAN, CHAIRMAN

DWAYNE HEIDT, VICE-CHAIRMAN

DARICE CARLSON, MEMBER

NELSON CROWDER, MEMBER

HAROLD DYCK, MEMBER

MICHAEL KUZMA, MEMBER

DARALD MISCHKOLZ, MEMBER

NORM OSBACK, MEMBER

DRWU Water Consumption Facts

We often get asked “What is the DRWU average household water consumption?” This may be difficult to answer as people do use water differently - some people conserve water, others don’t and some have a second source (i.e. well). Our staff calculated the water consumption for households with 2 people, 4 people and more than 6 people. The results are as follows:

Households of 2 people:	72.82 gallons per day
Households of 4 people:	114.11 gallons per day
Households of 6 or more people:	175.40 gallons per day

Annual Notice to Consumers

The Water Security Agency requires that the Utility provide notification to our subscribers of the quality of water produced and supplied as well as information on the performance of the waterworks in submitting samples as required by a Permit to Operate a Waterworks. This **Drinking Water Quality & Compliance** report for 2016 is now available. This report contains information on DRWU water samples and parameters. The report is available on our website <http://www.dundurnruralwater.ca/AnnualNotice> or contact the office to request a copy.

SUBSCRIBERS ON PRE- AUTHORIZED DEBIT (PAD) PLAN AGREEMENT

Starting with the March 2017 billing, your chequing account will be debited on the 23rd day of the following month, instead of the 25th day. Please ensure funds will be in your account by the 23rd day.



Do you think your water consumption might be too high? Please read.

There are a few different ways to see if our water subscribers are losing water. First the subscriber should ensure there is no water being used anywhere in the house (i.e. dishwasher, washing machine, etc.) Listen to the pressure system to see if it is cutting in and out. If the system is cutting and in and out and no water is being used in the house, that means there could be a leak somewhere. The next thing to do is look into all the floor drains. If no water is being used in the house there should be no water going down the drain. If water is going down the drain make sure to check the furnace humidifier filter as it could be plugged causing water to go directly down the drain tube below the humidifier. Another way to check is take off the lid on each toilet tank. The level of water should be 1/4” below the top of the overflow pipe. If it is not it should be adjusted lower. Additionally, make sure to check the float in your holding tank as it can become stuck causing water to drain out.



DRWU—STAFF CONTACT INFORMATION

Rosalind L. Arndt—*Administrator*

Jason Bellina—*Maintenance Manager*

Chantel Hendry—*Administrative Assistant*

Brian McNutt—*Maintenance Technician*

Barbara Olyniuk—*Administrative Assistant*

Don Suttie—*Maintenance Assistant*

Office—Phone: 306-492-2566 Fax: 306-492-2564 Email: drwu@sasktel.net

Maintenance Emergencies—306-381-3555